

# Renew your 2011-2012 Subscription Online!

Online renewal is an exclusive new benefit for Subscriber 8 – Super Series patrons.

If you subscribed to all 8 concerts this season and would like to renew all 8 concerts next season, you can renew your subscription online in just 3 easy steps!

## LOG ON

- 1) Go to [www.planosymphony.org](http://www.planosymphony.org) and click on the “Online Renewals” link. If you have an existing online account log in using the email listed on your renewal notice. If you haven’t used our online ordering system before, choose the link “Send Me My Password” and enter the email address listed on your renewal form. The system will send you a password to that email address.

## RENEW

- 2) Once you are logged in, click the “Subscriptions” button at the top of the webpage. You will see up to three subscription packages. One is for your Eisemann Center Seats, one is for your St. Andrew United Methodist Church Seats, and one is for your parking passes. You will need to renew all three of these packages to complete your subscription. They need to be added to the shopping cart one at a time. Once you have added one package to the shopping cart, it is easy to get back to the subscription renewal page by clicking “Subscriptions” at the top of the webpage.

## CHECK OUT

- 3) Once all three packages are listed in the shopping cart (you will see 8 concerts for the new season listed) click the “Checkout” button at the bottom of the webpage and proceed to the payment screen. This payment process will charge your credit card immediately.

It’s that simple! Please call the Ticket Office at 972-473-7262 during business hours (Monday – Friday, 9-5) with questions or feedback.

Thank you,

The Plano Symphony Ticket Office